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Annual Report

Report and financial statements for the year ended 31 March 2026

Homeless Link

Registered charity number: 1089173
Registered company number: 04313826

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Annual Report & Accounts

Report & financial statements for year ended 31 March 2026

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Chair's introduction

This has been a year of real progress and real challenge for Homeless Link, for our members and for people at risk of and experiencing homelessness.

I want to express my deep gratitude to Rick Henderson, his leadership team and every member of staff for the commitment and skill they bring to this work every day. I also want to thank my fellow trustees who volunteer their time and expertise to Homeless Link. In particular I want to thank Adele Duncan, Angela Lennox and Ross Watkins who retired from the board this year after many years of service.

Homeless Link has had an outstanding year. We have secured transformative new funding from government, exceeded our financial targets, launched genuinely ground-breaking research and grown our influence at the heart of national policy.

Our social enterprises deserve particular recognition. In-Form surpassed every target we set and launched In-Form Housing — a full housing management system for supported housing providers that has already generated significant interest across the sector. More than half of our full members now use In-Form, and through it we are helping organisations deliver better services to people experiencing homelessness.

Meanwhile, the award of the government National Workforce Programme contract is both a major financial achievement and recognition that Homeless Link is the natural home for the national effort to develop, support and sustain the homelessness workforce. Our first-ever mapping of the homelessness workforce, published this year, gives us and government a foundation for that work that simply did not exist before.

This year, once again, our members have shown up - for our campaigns, our research, our events - and that collective energy is the foundation on which everything else is built.

But the context in which we are operating demands honesty. Rough sleeping and the number of people in temporary accommodation have reached new record highs. Services are under severe pressure and too many of our members are still operating in conditions of financial uncertainty that no organisation delivering vital public services should have to tolerate.

The publication of a long-awaited national homelessness strategy in December was welcome, but a strategy is only as good as the ambition behind it and the resources committed to it. On both counts, there was significantly further to go.

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However, as I write this foreword in the autumn of 2026, I feel a sense of real hope. The new Prime Minister, Andy Burnham, has made tackling homelessness, and in particular ending rough sleeping, a centrepiece of his vision for the country. It's early days, but this is clearly a tremendous opportunity and one which Homeless Link and our members will fully embrace. Together we will work to influence and adapt and to take this chance to ensure everyone has a home and the support they need to keep it.

Jamie Burton KC *Chair of Trustees, Homeless Link*

Jamie Burton KC
30 September 2026

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About Homeless Link

Homeless Link is the national membership charity for frontline homelessness services. We work to improve services through research, guidance and learning, and campaign for policy change that will ensure everyone has a place to call home and the support they need to keep it. Our social enterprise supports the homelessness sector through specialised software, engaging training, expert consultancy, and impactful events that also helps to fund our wider work to end homelessness for good.

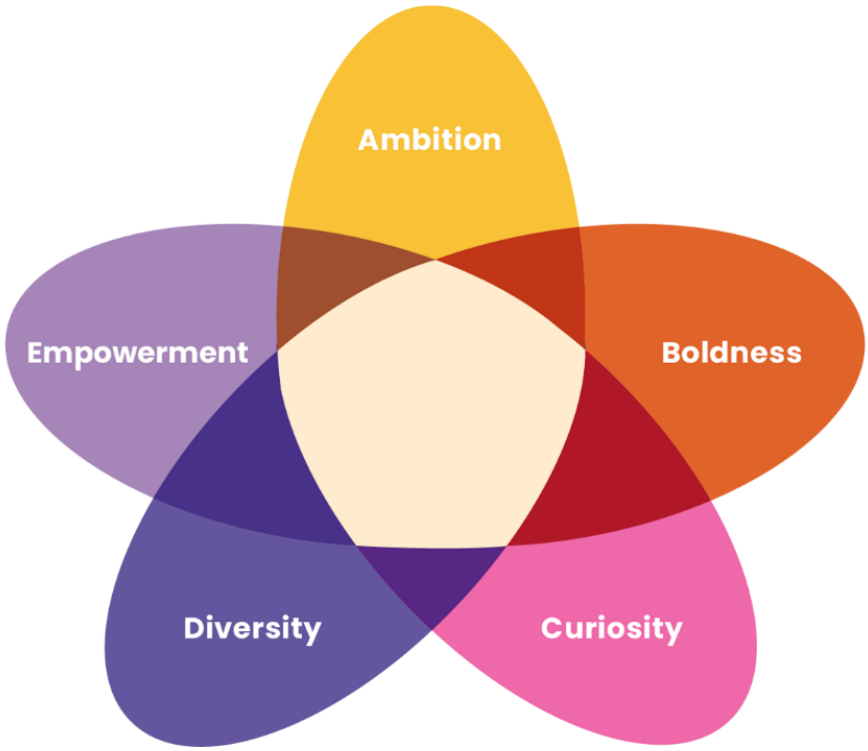
Our Vision

Our vision is a country free from homelessness. We believe that everyone should have a place to call home and the support they need to keep it.

Our Mission

To develop, inspire, support and sustain a movement of organisations working together to achieve positive futures for people who are homeless or vulnerably housed.

Our Values



Ambition: we aim high for ourselves and our members to drive innovation and improvement in services and systems
Boldness: we speak up with integrity, confidence and unwavering commitment to equity and justice
Curiosity: we listen and learn to develop knowledge and expertise and to create new solutions grounded in evidence

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Diversity: on our journey towards equity, we advocate and strive for diversity and proactive inclusion to improve collaboration and connections within our organisation, our work and our sector
Empowerment: we support each other with compassion and empathy to harness strengths and unlock potential

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Many voices, one vision: uniting to end homelessness

Our Strategic Ambitions 2024 - 2027

This year was the second year of our current three-year strategy. We have set ourselves three bold ambitions.



Firstly, to support our members and partners to be strong, resilient and inclusive organisations delivering the excellent accommodation and support services that are at the heart of preventing and ending homelessness. Through our guidance and research, our events, training and development offer and our In-Form case management systems, we aim to support organisations, leaders and their workforces to develop and improve.

But those services operate within systems which too often act as barriers to progress. Our second goal is therefore to work with our members to influence systemic change – both local and national. We aim to be a strong voice for the sector and run collaborative campaigns that seek to harness our collective power. We will develop and promote new evidence-based approaches to preventing and ending homelessness and build strong partnerships within and across sectors to deliver them.

Thirdly, to achieve these ambitions, Homeless Link must be a strong and resilient organisation and provide outstanding services to our members. We will

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be responsive to members' changing needs and able to adapt to the opportunities and threats of the world around us. And we will model the best practice we promote, including being an excellent and inclusive employer and embedding equity, diversity and inclusion in everything we do.

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Our Approach

When reviewing our aims, objectives and future plans, the trustees confirm they've complied with their duty under the Charities Act 2011 and have referred to the Charity Commission's general guidance on public benefit.

Homeless Link's members are our greatest strength and at the heart of everything we do. It is and through them and their beneficiaries that we will achieve our vision of an end to homelessness. We adopt a 'partnerships by default' approach to our work with, meaning that we actively seek out partners including people with lived experience and work collaboratively wherever possible.

We want membership of Homeless Link to be accessible to every frontline homelessness organisation, so we keep the fees affordable and take an enterprising approach to our activities and finances. We actively avoid being dependent on any one source of funding and self-generate resources wherever possible. This can be via fundraising and corporate sponsorship, and surpluses on contracts and social enterprises which also further our mission.

We work within a fast-changing world and over the life of this strategy we will always be learning and evolving. We will enhance our use of data and take advantage of innovative technologies, while maintaining robust risk management and control systems.

We are fully committed to Equity, Diversity and Inclusion (EDI) and our journey to be an anti-racist organisation. We aim to embed a confident and principled approach to EDI within every aspect of our work and culture, and lead by learning, embedding and sharing inclusive, accessible and equitable approaches that are rooted in the diverse experiences and needs of people experiencing homelessness.



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Highlights from 2025-26 and future plans

Ambition 1: Supporting our sector and improving services

The sector will be stronger, and our members will develop and deliver excellent services to prevent and end homelessness.

1.1 Supporting the sector's journey in becoming more effective, innovative and resilient, with strong and diverse leadership and continuous improvement in service delivery.

Leadership sits at the heart of a thriving homelessness sector — and this year Homeless Link deepened its commitment to developing the leaders the sector needs, at every stage of their career.

Our Leadership Development Programme brought together new cohorts of Established, Emerging and Aspiring Leaders in autumn 2025. Every cohort was oversubscribed, a testament to the appetite across the sector for high quality, accessible development opportunities. This year we took a significant step forward by introducing our new Aspiring Leaders programme — now ILM-recognised — designed for people who don't yet have management responsibilities but are building towards them. Adding this rung to our leadership pathway means we can now support people from the very earliest stages of their leadership journey right through to senior and executive level.

Our research this year confirmed what many in the sector already know: the senior leadership of the homelessness sector is not yet representative of the diverse communities it serves. We secured funding to scope and develop a dedicated leadership programme aimed at supporting employees from racially and ethnically marginalised communities, with an Advisory Panel of people with lived and learned experience established to guide the work. We are actively working to make this a reality.

Beyond the leadership programme, our events calendar was the strongest it has been for years with the return of our summer residential conference, Under One Roof, in Nottingham including our Excellence Awards ceremony, the Health and Homelessness conference in November and the Leadership Summit and Rough Sleeping Conference which were both completely sold out. Across all our events, the sector came together to connect, learn, reflect and celebrate.

1.2 Expanding the capabilities and use of In-Form across the sector, supporting our customers to deliver better services and demonstrate their impact.

Developed and owned by Homeless Link, In-Form is the UK's leading case management and client relationship solution for the homelessness sector. Through In-Form we help our members deliver better services to people

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experiencing homelessness and to demonstrate their impact to funders and other stakeholders.

This year In-Form grew significantly in reach, impact and financial strength, with results that exceeded every target we set. By the end of the year, we had welcomed 21 new customers and added over 1,000 new users. More than half of our full members now use In-Form, and our annual customer survey recorded an 88% satisfaction rating.

In June 2025 we launched In-Form Housing - the culmination of 18 months of development work. In-Form Housing is a full housing management system for supported housing providers, incorporating tenancies, rents, repairs, compliance and tenant satisfaction measures. By year end, ten systems had been bought and we had a large pipeline of prospects.

We were also determined that In-Form's growth should be inclusive. Our new Bursary Scheme, launched in the autumn, offers smaller member organisations a substantial discount on a new system — recognising that the organisations working with the most marginalised people are often those with the least resource. Six bursaries were awarded during the year, with more planned.

Looking ahead, we secured a major award from Salesforce's Agents for Impact Accelerator: £260,000 in grant funding, approximately £50,000 of free products and access to four Salesforce staff. The team is using this investment to build a new AI-powered module that will transcribe recordings of meetings and turn them into case notes and actions — available free of charge to all In-Form customers. This is a genuinely innovative development that will save front-line workers significant time and allow them to focus on the people they support.

1.3 Connecting and convening our members, partners and stakeholders in creating inclusive partnerships and embedding coproduction to drive innovation, inclusion and improved outcomes for people with diverse experiences of homelessness.

For fourteen years, our Partnerships team has been at the heart of some of the most important work Homeless Link delivers — brokering relationships, building forums and enabling more coordinated and effective responses to homelessness across England. This year, that service came to an end. MHCLG's decision not to continue funding for local partnership support was deeply disappointing, and we are acutely aware of the gap it leaves in many local areas.

Over the life of the programme, the team supported hundreds of local areas, helped develop strategic frameworks and charters, and built the kind of trusting relationships that enable real change on the ground. We marked the close of the service by celebrating that impact, and we have ensured that the team's knowledge and tools — including the Partnership Self-Assessment Framework — live on through our Knowledge Hub.

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The end of direct funding is not the end of our commitment to supporting local partnerships. Some areas are already commissioning this support independently, and we secured a consultancy contract with West Yorkshire Combined Authority to support strategic partnership building in the region. Conversations are underway with other areas, opening a new route through our Consultancy service.

Meanwhile, our London PLUS programme successfully secured a new four-year grant from London Councils, to be delivered in partnership with Shelter from April 2026.

1.4 Evidencing and sharing what works to improve the design and delivery of services that prevent and relieve homelessness.

Our Innovation & Good Practice (IGP) team had another productive year which began with a strong programme of knowledge-sharing. A new Commissioning Guide was published and launched. A webinar on Housing First solutions attracted 500 sign-ups. New resources were published on modular housing and cuckooing — the latter leading to direct conversations with the Home Office about Homeless Link's role in supporting guidance for the new Police and Crime Bill, which will make cuckooing a criminal offence.

Preparing the sector for the impact of new supported housing regulation has been another major focus. A member advisory group was established to help us understand the support the sector needs to prepare for the expected changes. Across the organisation, teams have been working to ensure members are supported through implementation: from enhancements to In-Form to help organisations evidence compliance, to guidance, training and consultancy support. As regulation moves from consultation to implementation, Homeless Link is committed to ensuring no member is left to navigate these changes alone.

Trauma-informed care remained a central theme. The launch of our new animation on applying trauma-informed practice in supported housing services drew more than 400 people to the launch webinar alone — a sign of both the quality of the resource and the hunger in the sector for accessible, evidence-based tools.

Our inclusion programme deepened throughout the year, with forums on racism, trans inclusion, women's services and support for non-UK nationals reaching hundreds of practitioners across England. Practice forums overall engaged more than 600 participants in a single quarter. Our Going Beyond podcast reached 20,000 downloads — a milestone that speaks to the growing appetite for knowledge and reflection across the sector — with specialist episodes on LGBTQ homelessness in partnership with Stonewall Housing, and on AI and care home provision.

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1.5 Supporting the recruitment, retention and development of a sector workforce that is high performing, thriving and representative of the communities they serve

This year saw the publication of the first-ever Mapping of the Homelessness Workforce — a comprehensive national study, commissioned by MHCLG, of the scale, profile, skills and challenges of the people who work in homelessness services across England. For the first time, we have a clear national picture of a highly committed, highly skilled workforce operating under significant pressure. The research has already shifted the conversation about what workforce support the sector needs.

Our research and workforce advocacy bore fruit with the new MHCLG National Workforce Programme and our successful bid to deliver Pillar 1 of the programme. Working with St Martin's Charity and Expert Link as partners, Homeless Link will now lead the delivery of a national programme covering workforce data, skills development, accredited qualifications, career promotion and the Homeless England database.

Alongside this, we delivered a step change in our accredited training offer. Two new qualifications — a Level 3 Certificate in Rough Sleeping Outreach Services and a Level 4 Certificate in Managing Homelessness Services — were developed with sector professionals and people with lived experience, securing both Ofqual approval and CIH accreditation. St Martin-in-the-Fields Charity agreed new bursary funding to make all qualifications cohorts free of charge to participants this year — removing a significant barrier to accredited training for people working in the sector.

Ambition 2 - Influencing change to systems

Together we will influence government, agencies and partners at all levels to act in a holistic, collaborative and consistent way to prevent and end homelessness for good.

2.1 To be a strong voice for the sector, influencing national policy and funding decisions to ensure preventing and ending homelessness is a cross-party and -departmental priority.



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In a year defined by political turbulence — two homelessness ministers, a new Secretary of State, and the long-awaited arrival of a national homelessness strategy — Homeless Link maintained its position at the heart of policy debate and delivered results that matter for our members and the people they support.

Our Breaking the Cycle policy campaign called for a fundamental reform of the way homelessness services are funded. The Autumn Budget delivered three significant wins: changes to Housing Benefit tapering so that people in supported and temporary accommodation can earn more before their benefits are reduced, a ringfenced, three year funding pot for homelessness and rough sleeping, and a commitment to a Treasury-led Value for Money review of homelessness funding. Years of evidence, lobbying, briefings and member campaigning had made these possible.

The government's consultation on new regulation of Supported Accommodation and changes to eligibility criteria for Enhanced Housing Benefit was one of the most significant policy challenges of the year. We ran a series of focus groups ensuring our response was informed by over 60 member organisations — taking our members' voices directly to the civil servants developing the regulations through two dedicated roundtable events with MHCLG and DWP. While broadly supportive of efforts to raise standards in supported accommodation, we made clear that new regulation cannot succeed without proper funding and resource for the sector, and that several proposals as drafted were incompatible with how homelessness services actually operate.

When the government published its response to the consultation in April 2026, a number of our key concerns had been addressed. Licensing will now be held at organisational rather than scheme level — removing a significant cost burden for larger and more dispersed providers. An expanded exemption list reduces the risk of unnecessary regulatory duplication. Proposals for discretionary local conditions have been dropped in favour of nationally consistent standards. And the most rigid DWP proposals around definitions of care and support in Housing Benefit legislation have been paused. These are real wins for our members, achieved through sustained, evidence-based advocacy.

Important issues remain unresolved — not least the absence of any commitment to fund providers for compliance costs, or to address the Housing Benefit subsidy loss that continues to undermine the financial viability of many services. Further consultation is expected later in 2026, and we will continue to push for the changes needed.

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2.2 To take a bold and inclusive national and local campaigning approach, in which members play an active role, with positions and collective campaigns rooted in member experiences and knowledge.

One of the most striking stories of the year is the growth of our campaign network. In 2023 we had 65 organisations actively participating in our campaigns. By the end of 2025-26, that number had reached 136 — a reflection of how much our members want to use their collective voice.

When the government sought to halve the move-on period for newly recognised refugees from 56 to 28 days, we worked with NACCOM to coordinate a joint public letter to Ministers signed by more than 60 organisations. The story was covered exclusively in The Guardian and placed the concerns of the sector squarely in the national conversation.

Our Parliamentary Reception in the House of Lords in March 2026 was the year's most visible celebration of what collective action can achieve. More than 150 guests from across the homelessness sector joined over 30 MPs and Peers, including two Cabinet Ministers. It was not just a lobbying opportunity — it was a chance for the sector to see its own strength reflected back and a testament to the engagement and energy of our membership.

Our media presence remained strong and strategic. We exceeded our target for placed, strategic media stories, securing significant coverage in The Guardian, Inside Housing, the Big Issue and beyond. Our parliamentary profile grew: individual meetings with approximately 20 MPs, around 25 parliamentary questions placed, a second backbench debate secured on homelessness funding, and our first ever Labour Party conference fringe event — held to a packed room and marking a new chapter in our engagement with the governing party.

2.3 To produce and promote truly inclusive and anti-racist evidence and influencing approaches, which reflect and benefit the diverse lived experiences of everyone who faces homelessness.

Embedding equity, diversity and inclusion into everything we do is not a project with a start and end date — it is a continuous commitment that runs through our work.

For instance, our Policy and Research EDI Assessment Framework continued to be used in every new project this year, with EDI considerations built in from the outset rather than added as an afterthought. We hosted a series of research forums on inclusive social research and trauma-informed practice and continued to deepen our understanding of what genuinely anti-racist approaches to policy and research mean in practice.

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A particularly significant commitment for the year ahead is the creation of two roles ring-fenced for people with lived experience of homelessness, built into our new National Workforce Programme. This is not simply about representation — it is about ensuring that the knowledge that comes from having experienced homelessness is valued, resourced and embedded in how we generate evidence and make the case for change.

2.4 To champion partnership, multi-agency and cross-government approaches to addressing the systemic causes of homelessness, reaching out to other sectors with a compelling narrative that everyone has a part to play.

The publication of A National Plan to End Homelessness in December 2025 represented a moment we had worked towards for years. The cross-government strategy includes a welcome focus on prevention, recognises the vital role of frontline organisations, sets new targets on long-term rough sleeping, commits that no one should leave a public institution into homelessness, and announces £124 million of new investment in supported housing.

We were frank about the strategy's limitations. The Home Office's role in driving homelessness through asylum and immigration policy goes largely unaddressed. Local Housing Allowance rates and the benefit cap — both major drivers of homelessness — were not changed. Housing First, which has demonstrated transformational results in other countries, received positive words but no commitment to national funding. Much of the detail on support for specific populations is still to come in the form of toolkits.

The publication of the strategy is a beginning, not an end. The Interministerial Group and the Expert Group — on which we are represented — will continue to monitor its delivery. We engaged widely across government beyond MHCLG this year, with the DWP, DHSC and Home Office. We also submitted responses to multiple consultations including the Casey Commission, earned settlement, naloxone access and the Decent Homes Standard. As we move into a major phase of policy implementation, Homeless Link is keeping a close watch on both unintended consequences and positive progress across the strategy, new funding models and regulations.



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2.5 To contribute to the advancement of knowledge into the diverse causes of and solutions to homelessness, in collaboration with people with lived experience and partners across the sector, academia and public spheres.

Our Annual Review of Support to End Homelessness 2024 provided a stark backdrop: despite rising homelessness, the number of accommodation providers has reduced by 47% and bed spaces by 43% over seventeen years. Mental health is the most pressing support need, with barriers to accessing mental health services reported by 100% of accommodation providers. Nearly 40% of people currently in homelessness accommodation are ready to move on but unable to do so, primarily due to lack of social housing and unaffordable private rented sector options. This evidence directly underpinned our policy and campaigning work throughout the year.

The Unhealthy State of Homelessness 2025 — our third national report drawing on local Homeless Health Needs Audits — laid bare a deeply troubling picture. The physical health of people experiencing homelessness is worsening as inequalities widen, and many people are left to self-medicate for their mental health in the absence of adequate support. The data still represents the only national dataset of its kind, and its findings carry real weight: following publication, MHCLG invited us to present the results directly and committed to writing to all local authorities encouraging them to undertake their own Homeless Health Needs Audits.

The HOME Study reached a milestone that has been years in the making. With ethical approvals and data sharing agreements reached, the first wave of In-Form and CHAIN data have been shared with UCL and UKHSA ahead of data linkage; and funding has been confirmed for a fourth year. When completed, this research will produce the first evidence base on how homelessness accommodation affects the health of the people living in it — knowledge that has the potential to fundamentally reshape both policy and practice.

CHAIN continued to provide the essential data underpinning London's response to rough sleeping. The team is exploring the use of artificial intelligence to predict rough sleeping from CHAIN data, in partnership with the University of Auckland, and the Strategic Insights Tool has been expanded and funded to cover all homelessness data systems across London.

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Ambition 3 -Developing to meet the challenge

Homeless Link will be an effective, innovative, agile and sustainable national membership body, able to meet our members' needs and modelling best practice as an organisation.

3.1 To ensure that the services we provide to our members are relevant, inclusive and valuable, and that our work is informed by and responsive to the diverse and changing needs of members and people experiencing homelessness.

Our members are at the heart of everything Homeless Link does, and this year we invested significantly in understanding what they need from us — and how well we are delivering it.

The response to our Membership Survey was extraordinary. More than 3,400 people from over 500 organisations took the time to share their views — a record response that speaks to the depth of engagement our members feel with Homeless Link. The results were genuinely encouraging: 87% of members said that our services have helped them provide better outcomes for people experiencing homelessness, 83% said we play an important role in advocating for the sector, and 74% said we create opportunities for them to engage in influencing and campaigning activity — up from 55% in 2023.

Focus groups in early 2026 added texture and depth to the survey findings. Together, the insights are now shaping a new Membership Strategy that will guide how we engage, serve and support our members over the next phase of our development. Member engagement will be a central theme.

Membership stood at 745 at April 2026, a small reduction in overall numbers reflects sector-wide pressures — service closures among smaller organisations and the ongoing financial uncertainty facing many of our members — rather than any reduction in the value members place on their relationship with Homeless Link.

Our Consultancy service continued to grow its reach and impact. We have now delivered or are working on 14 Supported Housing Needs Assessments for unitary and two-tier areas, covering approximately 40 districts, boroughs and unitary authorities, with a formal partnership with HGO Consulting to strengthen our methodology. A new board effectiveness product was launched, supporting charitable boards to assess and improve their governance and senior leadership relationships.

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3.2 To ensure we are a financially sustainable organisation with diverse income streams, including long term grants and growing social enterprise surpluses, alongside membership fee income.

Homeless Link actively avoids being dependent on any one source of funding and self-generates resources wherever possible. This can be via fundraising and corporate sponsorship, and surpluses on contracts and social enterprises which also further our mission. In-Form was the primary engine of our financial performance and now represents 44% of our total income with Government funding at around 15% of our income, compared to 40% a decade ago - a reflection of the deliberate diversification strategy we have pursued.

The award of the MHCLG National Workforce Programme contract transforms our statutory funding position for the next three years, with total MHCLG income rising from £1.15 million to approximately £1.9 million per year. This is not just a financial success — it is a validation of the years of investment we have made in workforce development as a strategic priority.

Other fundraising successes during the year included a three-year CHAIN contract extension, four-year London Plus contract and both continuation and new funding from trusts, foundations and philanthropists.

Our Consultancy service had a challenging year due to local authority funding uncertainty, but with the new three-year settlements and requirements to carry out Supported Housing Needs Assessments, Consultancy has bounced back strongly as we have moved into 2026-27.

3.3 To be a workplace of choice, with a diverse, engaged and high performing workforce whose wellbeing and development is supported.

Homeless Link's most important asset is its people — the team of over 100 staff who bring expertise, commitment and creativity to every aspect of our work. This year we completed Phase 1 of our People Strategy, delivering on a wide-ranging action plan that included a thorough review of our pay systems, a new line management training programme and core organisational training. Phase 2, developed with staff throughout the year and agreed by the end of it, takes the work further — with a focus on non-pay benefits, hybrid working, internal communication and our approach to recruiting and supporting staff with lived experience of homelessness. A new Head of Development has been appointed to lead this next phase.

The year also saw a significant strengthening of our Senior Management Team (SMT). Nick Leary, our Director of In-Form, joined the SMT, bringing with him deep expertise in one of the organisation's most significant and fast-growing areas of work. Since the year end, Rebecca (Bex) Pritchard has joined as Director of Sector Services, bringing new leadership to our National Workforce Development, Consultancy and Grants functions. With these appointments,

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Homeless Link now has its largest ever Senior Management Team of six — a reflection of the organisation's growth, ambition and the increasing complexity and scale of the work we deliver.

3.4 To be brilliant communicators, delivering relevant information to the people who need it, in the best format and at the optimum time, to drive change in the sector and society.

Communication is not just a function at Homeless Link — it is the mechanism through which all of our other work has impact. The knowledge we generate, the campaigns we run and the services we provide only create change when they reach the right people, at the right time, in the right way.

Following the membership survey findings, we have taken steps to sharpen the value of membership communications: our fortnightly News and Updates bulletin is now a member-only mailing, giving members exclusive access to our most current information and insight.

Our website remains the sector's primary knowledge resource, and work to redesign and improve the Knowledge Hub gathered pace during the year. The first Design with Us user research sessions were held with website users from across the sector, helping us to reshape how knowledge is structured and surfaced.

Some of our most powerful communications moments this year came through the combination of strong research and strong storytelling — the Unhealthy State of Homelessness launch, the Workforce Mapping research, our Guardian exclusive on asylum move-on periods, and the Homelessness Strategy sector webinar, which drew more than 400 participants and gave members direct access to MHCLG to understand what the new strategy means for them.

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3.5 To ensure our work and decisions are informed and supported by high quality data and robust and secure systems and processes.

The quality of our data and the security of our systems underpin everything we do — and this year we made significant progress on both fronts.

Recommendations from our financial systems internal audit have been completed with significant improvements in controls and automation. Work on ISO27001 certification — the highest level of information security — is well advanced, with an external audit scheduled for July 2026, supported by Cognisys and the Vanta platform. Achieving this standard will not only reduce risk and strengthen our internal processes but will also make it easier for our social enterprise teams to bid for larger contracts with government, local authorities and housing associations.

Our CRM project continued to build the foundations for a step change in how we manage and use data across the organisation. Data has been restructured and cleaned, staff uptake is growing, and the creation of a new Head of Data Systems and AI post signals our ambition to make data-informed working a defining feature of how Homeless Link operates. This post also leads our growing programme of work on artificial intelligence.

A new National Workforce Hub is also being developed — a website that will connect to our Salesforce system to provide analysis on the homelessness workforce and sector, and links to all services provided under the National Workforce Programme — ensuring that the investment being made in workforce development is as accessible and impactful as possible.

Together these developments represent a significant and sustained investment in the digital and data infrastructure that will enable Homeless Link to be more effective, more integrated and more impactful in the years ahead.



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Financial review

Total income for the year, £10.93m, representing an increase of 9% to the previous year (2024-25 £10.04m).

The most significant changes in the year were that:

- In-Form income for the year, £4.87m, increased by 18% due to higher volume of customers increasing our annual license fee income by £0.65m.

- Trusts and foundations funding for some of our work has naturally come to an end and not been replaced in the financial year resulting in a £0.02m fall in income.

Expenditure for the year was £10.58m (2024-25 £9.63m) an increase of £0.97m. This is due to increase in Income and more activity and therefore more costs. Our total funds have increased to £1.87m from £1.54m in the previous year with unrestricted funds totalling £1.64m and restricted funds £0.23m.

Reserves policy

Homeless Link holds reserves primarily in order to maintain an adequate level of resilience against financial risks, and to be able to take advantage of new opportunities as they arise.

The trustees determine a minimum level of unrestricted reserves to be held on the basis of risk-weighted financial forecasts for possible future adverse events. Examples include:

- Ability to maintain adequate working capital in the event of a significant delay in receipt of income, or a requirement to incur significant additional expenditure;

- Ability to maintain service levels in the event of loss of a funding source, until the funding can be replaced or the charity can be appropriately restructured;

- In the last resort, ability to wind up the charity on a solvent basis.

On the above basis, the trustees require the charity to hold reserves that represent at least 3 months spending excluding grant-making and In-Form expenditure.

At the year-end, the charity's unrestricted reserves amounted to £1,642,587 (2024/25 £1,203,145) exceeding 3 months spending as defined in our reserves policy. The reserves policy is reviewed annually by the Board of Trustees.

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Administrative details of the charity, its trustees and advisors

Charity Number	1089173
Company Number	04313826
Registered Office	Minories House, 2-5 Minories, London EC3N 1BJ
Statutory Auditor	Moore Kingston Smith LLP 9 Appold Street London EC2A 2AP
Principal Banker	Unity Trust Bank plc Nine Brindley Place Birmingham B1 2HB
Solicitor	Russell Cooke 2 Putney Hill London SW15 6AB

Trustees and directors

Jamie Burton KC	Chair	
Adele Duncan	Vice-chair	Resigned 10 December 2025
Scott Robson	Treasurer	
Harish Bhayani	Independent	
Tom Cannon	Independent	Appointed 10 December 2025
Angela Lennox	Independent	Resigned 10 December 2025
Sara Ogilvie	Independent	Appointed 16 September 2026
Ross Watkins	Independent	Resigned 11 May 2026
Derek Heath	Cocoon	
Simon Hewett-Avison	Homeless Oxfordshire	
Janice Hughes	Two Saints	
Maria Iglesias	Praxis	
Ellie McNeil	You Matter	
Gill Arupke	Social Interest Group	Resigned 1 May 2025

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Company Secretary
Fiona Colley

Senior Staff

Rick Henderson	Chief Executive	
Matt Harrison	Deputy Chief Executive	
Alan Carson	Director of Finance & Resources	
Fiona Colley	Director of Social Change	
Nick Leary	Director of In-Form	Promoted 23 February 2026
Rebecca Pritchard	Director of Sector Services	Appointed 1 June 2026
Peter Smith	Director of Sector Development	Resigned 1 July 2025

Structure, governance and management

Structure

- Homeless Link is a registered charity and a company limited by guarantee and is governed by its Articles of Association.
- Homeless Link Social Investment Limited is a wholly owned, currently non-trading, subsidiary of Homeless Link.
- Homeless Link (Trading) Limited is a wholly owned, currently non-trading, subsidiary of Homeless Link.

Governance and management

The Board of trustees of Homeless Link comprises a minimum of 5 and a maximum of 17 trustees. Trustees of Homeless Link are also directors of the company. The Board is comprised of:

- up to 10 trustees elected from amongst our membership
- up to 7 independent trustees including up to 2 trustees with lived experience of homelessness

Trustees are elected or appointed for an initial term of 3 years and may be elected or appointed for further periods of 3 years. No trustee may serve for more than 9 years continuously.

The Board has three sub-committees, Audit & Risk, Remunerations & Nominations and Resources & Enterprise to undertake detailed oversight in those areas and to make recommendations to the Board. This structure was adopted in 2023 and reviewed in December 2024 with some minor refinements implemented in March 2025.

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Whilst the trustees have ultimate responsibility for the governance and direction of Homeless Link, the operations of Homeless Link are managed by the Chief Executive and the Senior Management Team.

Charity Governance Code

The Charity Governance Code is a practical tool to help charities and their trustees develop high standards of governance. The Code sets out aspirational principles and recommended practice for good governance and is intended to be a tool for continuous improvement towards the highest standard.

The Board self-assesses against the Charity Governance Code annually and this year commissioned Membership Matters to undertake a strategic governance review.

The review found that the current governance structures are working effectively. The report made several recommendations, which the Board has accepted, on ways in which we can make incremental improvements to their governance. For instance we have concluded that there are opportunities to improve by meeting in-person more often and having more time on agendas for strategic thinking.

Specific plans for the year include

- enhancements to the trustee induction and ongoing development
- appointment to the vice chair vacancy
- annual board and committee agenda planning including space on all board and committee agendas for strategic issues

This work will be supported by our new Governance Manager.

Trustee recruitment and training

Homeless Link's trustees are recruited by a combination of membership election and Board appointment.

Homeless Link provides an induction programme for trustees, which provides guidance on their legal responsibilities and obligations. The induction also provides an overview of the operations and practices of Homeless Link.

The trustees regularly assess the skills required to provide comprehensive oversight and appoint and co-opt trustees to fill any potential skill gaps. We have implemented an annual trustee appraisal process, EDI and skills audits, and support trustees to develop their governance skills.

Key management personnel remuneration

The salaries and benefits are set based on the market rates for the sector in which Homeless Link operates.

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Risk management

The trustees recognise that in the dynamic environment in which the organisation operates, the risks encountered are continually changing.

We maintain a central register of all significant risks facing the organisation. Each quarter our Senior Management Team review the risk register and highlight areas of progress and concern. These are then addressed by the managers of each team.

The top three key risks we have currently identified for action are as follows along with the key control and mitigation actions in place or planned:

The Audit & Risk board sub-committee scrutinises our full risk register on a quarterly basis, considering changes since the last meeting and action plans to control or mitigate the risks. At each Board meeting the Board receive, discuss and approve a review of the key risks facing the charity.

Key Risk	Description	Mitigations
Cyber security	Cyber-attack on some or all of our systems. Cyber-attacks have cause significant detriment to a number of UK businesses and organisations in recent months.	In place : • Cyber Essentials & Cyber Essentials Plus certification • Multi-Factor Authentication on all key systems • Datto 365 Backups • Microsoft Defender and ATP security software • Training to raise staff awareness We are in the process of applying for ISO27001 certification. This has included the development of improved policies and procedures, mandatory staff training, full device management of all devices accessing Homeless Link systems, independent vulnerability assessment and penetration testing. We are currently awaiting the results of our external audit.
Loss of Influence	Homeless Link faces competition for attention of Government, local	Our clear organisational vision, values and strategy are underpinned by the high profile of

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	government, and media from other charities. With changes in government comes both chance for others to gain more influence and a risk of less interest in single homelessness and VCS voices.	our CEO and the mandate provided by wide membership. We actively engage with homelessness minister, other key ministers, Mayors and senior civil servants. Our CEO is a member of the Minister's Homelessness Expert panel. Our Social Change directorate is in regular contact with MPs of all parties and maintains our profile in Westminster with parliamentary events & a strong presence at Party Conferences. We target our communications resources to maintain an effective media and social media presence that reaches decision makers. We have developed a new public affairs framework to ensure all staff are equipped with the skills and knowledge to represent Homeless Link's positions whenever the opportunity arises and that all intelligence is consistently logged and shared. This will be fully implemented in 2026-27.
External Fraud	Cyber fraudsters using staff members' log in details to send fraudulent invoices to Finance. Finance staff not carrying out adequate checks to verify the authenticity of invoices and putting them through the payments process. Staff responding to phishing emails.	Finance staff request all new suppliers to complete and submit new supplier setup form supported by redacted bank statements that confirms the bank account details on the invoice. Invoices are approved on our system with appropriate level of management approving invoices.

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Trustees' responsibilities in relation to the financial statements

The trustees of Homeless Link are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the trustees to prepare financial statements for each financial year. Under that law, the trustees have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law, the trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the income and expenditure of the charity for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement as to disclosure to our auditors

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

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Auditor appointment

As part of the regular review of our governance, we carried out a review of our audit provider and decided to re-appoint Moore Kingston Smith LLP.

Approval

The Trustees' Report was approved on 30th September 2026 and is signed on their behalf by

DocuSigned by:
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Jamie Burton KC, Chair of Trustees

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Independent auditors' report to the members of Homeless Link

Opinion

We have audited the financial statements of Homeless Link ('the company') for the year ended 31 March 2026 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 'The Financial Reporting Standard Applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2026 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going

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concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' annual report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the trustees' annual report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or

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- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK) we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

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- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purposes of expressing an opinion on the effectiveness of the charitable company's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the trustees.

- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

The objectives of our audit in respect of fraud, are; to identify and assess the risks of material misstatement of the financial statements due to fraud; to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud, through designing and implementing appropriate responses to those assessed risks; and to respond appropriately to instances of fraud or suspected fraud identified during the audit. However, the primary

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responsibility for the prevention and detection of fraud rests with both management and those charged with governance of the charitable company.

Our approach was as follows:

- We obtained an understanding of the legal and regulatory requirements applicable to the charitable company and considered that the most significant are the Companies Act 2006, the Charities Act 2011, the Charity SORP, and UK financial reporting standards as issued by the Financial Reporting Council and UK taxation legislation

- We obtained an understanding of how the charitable company complies with these requirements by discussions with management and those charged with governance.

- We assessed the risk of material misstatement of the financial statements, including the risk of material misstatement due to fraud and how it might occur, by holding discussions with management and those charged with governance.

- We inquired of management and those charged with governance as to any known instances of non-compliance or suspected non-compliance with laws and regulations.

- Based on this understanding, we designed specific appropriate audit procedures to identify instances of non-compliance with laws and regulations. This included making enquiries of management and those charged with governance and obtaining additional corroborative evidence as required.

There are inherent limitations in the audit procedures described above. We are less likely to become aware of instances of non-compliance with laws and regulations that are not closely related to events and transactions reflected in the financial statements. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company’s members those matters we are required to state to them in an auditor’s report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to any party other than the charitable company and charitable

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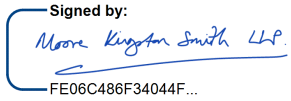
company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Date: 2/10/2026

James Saunders (Senior Statutory Auditor)
for and on behalf of Moore Kingston Smith LLP, Statutory Auditor ,9 Appold Street, London, EC2A 2AP

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Statement of financial activities

Homeless Link

Incorporating income and expenditure account

For the year ended 31 March 2026

	Notes	Unrestricted Funds £	Restricted Funds £	2026 Total Funds £	2025 Total Funds £
INCOME					
Income from charitable activities					
Statutory income	2	1,945,394	409,232	2,354,626	1,931,839
Trusts and Foundations	3	86,925	418,382	505,307	528,723
MEAM Services	4	-	-	-	724,667
In-Form	5	4,871,791	-	4,871,791	4,141,319
Membership Services	6	1,714,817	-	1,714,817	1,883,113
Grants Programme	7	1,045,868	-	1,045,868	159,243
Other income					
Other income	8	376,929	46,622	423,551	668,775
Total income		**10,041,724**	**874,236**	**10,915,960**	**10,037,679**
EXPENDITURE					
Expenditure on raising funds					
Fundraising		52,844	-	52,844	66,538
Expenditure on charitable activities					
Ending Homelessness		2,074,760	437,716	2,512,476	1,913,168
Research and Development		207,024	523,287	730,311	696,947
MEAM		-	-	-	793,385
In-Form		4,169,846	-	4,169,846	3,605,518
Membership Services		1,672,396	-	1,672,396	1,689,710
Grants Programme		1,056,675	-	1,056,675	162,874
Other expenditure		317,071	68,415	385,486	702,987
Total expenditure	9 - 10	**9,550,616**	**1,029,418**	**10,580,034**	**9,631,127**
Net movement in funds for the year		**491,108**	**(155,182)**	**335,926**	**406,552**
Reconciliation of funds:					
Unrestricted Transfer		(51,666)	51,666	-	-
Total funds brought forward		1,203,145	331,905	1,535,050	1,423,556
MEAM Transfer of Reserves		-	-	-	(295,058)
Total funds carried forward	19	**1,642,587**	**228,389**	**1,870,976**	**1,535,050**

All income and expenditure are derived from continuing activities.
There were no other recognised gains or losses other than those stated above.
The notes on pages 40 to 65 form an integral part of the financial statements.
A comparative of the Statement of Financial Activities for the year ended 31 March 2025 is on page 66.

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Balance sheet

As at 31 March 2026

	Notes	2026 £	2025 £
Fixed Assets			
Intangible fixed assets	13	977,021	747,421
Tangible fixed assets	13	52,652	42,561
Investments	14	2	2
		1,029,675	**789,984**
Current Assets			
Debtors & prepayments	15	3,337,006	3,674,100
Cash at bank		1,390,376	1,367,057
Short term investments	16	129,026	136,792
		4,856,408	**5,177,949**
Creditors:			
amounts falling due within one year	17	(4,015,107)	(4,432,883)
Net current assets		**841,301**	**745,066**
Total assets less current liabilities		**1,870,976**	**1,535,050**
Net assets		**1,870,976**	**1,535,050**
Represented by			
		2026	**2025**
Funds			**£**
Unrestricted funds: general	18	1,642,587	1,203,145
Unrestricted funds: designated	18	-	-
Restricted funds	19	228,389	331,905
Total Funds		**1,870,976**	**1,535,050**

The accounts were approved and authorised for issue by the Board of Trustees On 30th September 2026 and signed on their behalf by:

DocuSigned by:

Jamie Burton, Chair of the Board of Trustees

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Statement of cash flows

For the year ended 31 March 2026

	2026 £	2025 £
Cash flows from operating activities:		
Net (expenditure) / income (as per the Statement of Financial Activities)	335,926	406,552
Dividends, interest and rents from investments	(38,840)	(51,107)
Depreciation	447,975	324,482
Decrease in short-term debtors	337,094	(362,830)
Decrease in short-term creditors	(417,778)	93,930
Return of Funds to MEAM	-	(295,058)
Net Cash inflow/(outflow) from operating activities	664,377	115,969
Purchase of intangible assets	(635,641)	(570,874)
Purchase of fixed assets	(52,023)	(17,961)
Dividends, interest and rents from investments	38,840	51,107
Net Cash outflow from capital expenditure and investments	(648,824)	(537,728)
Change in cash and cash equivalents in the reporting period	15,553	(421,759)
Cash and cash equivalents at the beginning of the reporting period	1,503,849	1,925,608
Cash and cash equivalents at the end of reporting period	1,519,402	1,503,849
Analysis of cash and cash equivalents		
Cash in hand	1,390,376	1,367,057
Short term investments	129,026	136,792
Total cash and cash equivalents	**1,519,402**	**1,503,849**

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Statement of cash flows

For the year ended 31 March 2026

Analysis of changes in net debt

	At start of year	Cash Flows	Other non-cash charges	At end of year
	£	£	£	£
Cash in hand	1,367,057	23,319	-	1,390,376
Short term investment	136,792	(7,766)	-	129,026
Changes in net debt	**1,503,849**	**15,553**	**-**	**1,519,402**

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Notes to the financial statements

For the year ended 31 March 2026

1. ACCOUNTING POLICIES

Basis of preparation

Homeless Link constitutes a public benefit entity as defined by FRS102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and United Kingdom Generally Accepted Practice.

The financial statements have been prepared in Sterling, which the functional currency of Homeless Link. Monetary amounts in the financial statements are rounded to the nearest Pound.

Homeless Link is a parent undertaking that has chosen not to prepare consolidation financial statements. There are two wholly owned subsidiaries, Homeless Link Social Investment Ltd and Homeless Link (Trading) Limited that are now dormant. In accordance with Section 24 of the Charities SORP (FRS 102) and the Companies Act 2006, the trustees have elected not to prepare consolidated (group) financial statements.

Going Concern

The trustees have assessed whether the use of Going Concern is appropriate and have considered possible events or conditions that might cast significant doubt on the ability of the charity to continue as a Going Concern.

Having reviewed forecasts prepared by management, the trustees are confident that the charity will continue to meet its obligations as they fall due and therefore the Going Concern basis continues to be appropriate.

Critical accounting estimates and areas of judgement

In preparing the financial statements it is necessary to make certain judgements, estimates and assumptions that affect the amounts recognised in the financial statements. There were no judgements and estimates considered by the trustees to have significant effect on the amounts recognised in the financial statements.

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Notes to the financial statements

For the year ended 31 March 2026

1. ACCOUNTING POLICIES (continued)

Investments

Unlisted investment comprises investments in subsidiaries which are measured at cost less impairment.

Income

Grants, donations and legacies are recognised as income when they are receivable.
Membership fees are apportioned over the period of membership.
Fees from training and events are treated as income on the date the goods or services are supplied.
In-form annual license fees are apportioned over the period of the signed contract
Other income from social enterprise activities is spread evenly over the period to which the services relate.

Expenditure

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that a settlement will be required, and the amount of the obligation can be measured reliably.

Expenditure is classified under the following activity headings:

- Expenditure on raising funds; and
- Expenditure on charitable activities.

Allocation of support costs

Expenditure that cannot be directly attributed to specific activities and services are pooled together as central overheads and are apportioned across activities and services using staff full time equivalents.

Grants payable

Grants payable are payments made to third parties in the furtherance of the charitable objectives of the Charitable Company. The grants are included in the Statement of Financial Activities in the period in which the awards are made.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the charitable objectives of Homeless Link. Unrestricted funds include designated funds where the trustees, at their discretion, have created a fund for a specific purpose.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further details on each fund are disclosed in Notes 19 and 20.

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For the year ended 31 March 2026

1. ACCOUNTING POLICIES (continued)

Depreciation of Tangible and Intangible Fixed Assets

It is Homeless Link's policy to capitalise assets costing over £500. Depreciation is calculated so as to write off the cost of Intangible and Tangible Fixed Assets on a straight-line basis over their expected life.

Rates of Depreciation:

Computer Equipment and systems	Three years
Furniture and other equipment	Five years
Leasehold Improvements	Remaining length of lease

Capitalisation of Intangible Fixed Assets

Intangible assets are capitalised when the aggregate costs are over £10,000. Costs from internal staff and external costs that contribute to the development work of In-form are capitalised as intangible assets. The Intangible assets in the accounts will be amortised over three years.

Pensions

Homeless Link pays defined contributions into a stakeholder pension scheme set up in 2008. Contributions are charged to the Statement of Financial Activities as they occur.

Leased assets

Rentals applicable to operating leases, where substantially all the benefits and risks of ownership remain with the lessor, are charged to the Statement of Financial Activities as they occur.

Cash and investments

Cash and cash equivalents at bank includes cash and short-term highly liquid investments obtainable within three months from date of acquisition.

The trustees, having regard to the liquidity requirements of operating the charity, have invested surplus funds in short-term units, COIF Charities Investment Fund Accumulation Units, managed by CCLA.

Short term investments are included on the balance sheet at their market value at the end of the financial year. Realised and unrealised gains/(losses) are credited/(debited) to the Statement of Financial Activities in the year in which they arise.

Financial Instruments

Financial assets and liabilities are recognised when the entity becomes a party to the contractual provisions of the instrument.

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Basic financial instruments are initially measured at the transaction price (including transaction costs, except in the initial measurement of financial assets and liabilities that are measured at fair value through profit or loss).

Impairment of Financial Assets

At each reporting end date, the entity assesses whether there is objective evidence of impairment for financial assets measured at amortized cost.

An impairment loss is recognized in the profit or loss immediately.

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For the year ended 31 March 2026

2 STATUTORY INCOME

	Unrestricted Funds £	Restricted Funds £	2026 Total £
Ministry of Housing, Communities and Local Government of the United Kingdom	1,077,846	135,000	1,212,846
Greater London Authority (GLA)	867,548	-	867,548
London Councils	-	177,232	177,232
Department of Health and Social Care	-	97,000	97,000
	1,945,394	409,232	2,354,626

	Unrestricted Funds £	Restricted Funds £	2025 Total £
Department for Levelling Up, Housing and Communities	923,656	130,867	1,054,523
Greater London Authority (GLA)	619,403	-	619,403
London Councils	-	154,240	154,240
Department of Health and Social Care	-	103,673	103,673
	1,543,059	388,780	1,931,839

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Notes to the financial statements

For the year ended 31 March 2026

3 TRUSTS AND FOUNDATIONS

	Unrestricted Funds	Restricted Funds	2026 Total
	£	£	£
City Bridge Foundation	-	120,500	120,500
Fidelity	-	116,174	116,174
John Laing	30,000	-	30,000
Lloyds Bank Foundation	-	55,108	55,108
Salford University	56,925	-	56,925
St Martin-in-the Fields Charity	-	126,600	126,600
	86,925	418,382	505,307

	Unrestricted Funds	Restricted Funds	2025 Total
	£	£	£
City Bridge Foundation	-	57,650	57,650
Jongen Charitable Trust	150,000	-	150,000
Lloyds Bank Foundation	-	52,553	52,553
London Housing Foundation	22,929	-	22,929
Salford University	42,150	-	42,150
Nationwide Foundation	-	56,694	56,694
St Martin-in-the Fields Charity	-	146,747	146,747
	215,079	313,644	528,723

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For the year ended 31 March 2026

4 MEAM

	Unrestricted Funds £	Restricted Funds £	2026 Total £	2025 Total £
National Lottery Community Fund	-	-	-	595,447
Other income	-	-	-	129,220
	-	-	-	724,667

5 IN-FORM

	Unrestricted Funds £	Restricted Funds £	2026 Total £	2025 Total £
Annual Licence fees	4,251,008	-	4,251,008	3,603,183
Implementations & professional services	620,783	-	620,783	538,136
	4,871,791	-	4,871,791	4,141,319

All In-Form income is unrestricted.

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For the year ended 31 March 2026

6 MEMBERSHIP SERVICES

	Unrestricted Funds £	Restricted Funds £	2026 Total £	2025 Total £
Training	779,095	-	779,095	862,378
Consultancy services	382,531	-	382,531	544,726
Membership fees	300,000	-	300,000	289,888
Events and conferences	219,860	-	219,860	145,781
Job advertising	33,331	-	33,331	40,340
	1,714,817	-	1,714,817	1,883,113

All Membership Services income is unrestricted.

7 GRANTS PROGRAMME

	Unrestricted Funds £	Restricted Funds £	2026 Total £	2025 Total £
Homewards Fund	1,045,868	-	1,045,868	159,243
	1,045,868	-	1,045,868	159,243

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8 OTHER INCOME

	Unrestricted Funds £	Restricted Funds £	2026 Total £	2025 Total £
HL Social Investment	-	-	-	341,063
Interest receivable	38,840	-	38,840	51,107
Individual and Corporate Donations	231,069	-	231,069	47,664
London Homeless Collective	-	46,622	46,622	41,624
Other Consultancy services	107,020	-	107,020	122,798
Other income: Secondment	-	-	-	64,519
	376,929	46,622	423,551	668,775

Significant Donations included in above £1,000

	Unrestricted Funds £	Restricted Funds £	2026 Total £	2025 Total £
The Calypso Browning Trust	-	-	-	3,000
Jongen Charitable Trust	100,000	-	100,000	100,000
The Henhurst Charity	1,200	-	1,200	-
Event Merchandising Ltd	3,704	-	3,704	-

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For the year ended 31 March 2026

9 Analysis of expenditure

	Payments to partners	Salaries	Direct costs	Support costs	2026 Total
	£	£	£	£	£
Ending Homelessness	124,908	1,430,957	455,558	501,053	2,512,476
Research & Development	-	399,351	193,486	137,474	730,311
MEAM	-	-	-	-	-
In-Form	-	1,883,896	1,452,388	833,562	4,169,846
Membership Services	20,996	598,140	719,251	334,009	1,672,396
Grants Programme	990,042	49,015	6,848	10,770	1,056,675
Other expenditure	-	236,180	105,576	96,574	438,330
	1,135,946	4,597,539	2,933,107	1,913,442	10,580,034

	Payments to partners	Salaries	Direct costs	Support costs	2025 Total
	£	£	£	£	£
Ending Homelessness	135,116	1,179,620	307,017	291,415	1,913,168
Research & Development	19,997	371,071	212,986	92,893	696,947
MEAM	88,532	432,966	145,917	125,970	793,385
In-Form	-	1,915,516	1,083,100	606,902	3,605,518
Membership Services	-	611,697	846,943	231,070	1,689,710
Grants Programme	116,950	28,807	5,232	11,885	162,874
Other expenditure	-	477,649	190,749	101,127	769,525
	360,595	5,017,326	2,791,944	1,461,262	9,631,127

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For the year ended 31 March 2026

10 Analysis of support and governance costs

	2026			2025		
	Support	Govern	Total	Support	Govern	Total
	£	£	£	£	£	£
Office management	22,751	-	22,751	101,191	-	101,191
IT Support	362,347	-	362,347	249,564	-	249,564
Depreciation	447,975	-	447,975	322,598	-	322,598
Training	17,391	-	17,391	8,869	-	8,869
Premises	180,779	-	180,779	169,912	-	169,912
Legal & professional	-	6,408	6,408	-	6,244	6,244
Audit fees	-	14,473	14,473	-	14,970	14,970
Senior Management	63,047	38,348	101,395	66,597	-	66,597
Finance Support	362,830	-	362,830	346,113	-	346,113
Human Resources	70,007	-	70,007	64,201	-	64,201
Insurance	37,049	-	37,049	33,558	-	33,558
Communications and Campaigning	277,599	-	277,599	-	-	-
Redundancy costs	12,438	-	12,438	77,445	-	77,445
	1,854,213	59,229	1,913,442	1,440,048	21,214	1,461,262

These governance and support costs have been allocated to charitable activities in proportion to the amount of staff time spent on these activities.

11 Analysis of staff costs, trustees' remuneration, redundancy costs, expenses and the cost of key management personnel

	2026	2025
	Total	Total
	£	£
Wages & salaries	4,988,341	4,775,600
Social security costs	636,390	507,939
Employers pension costs	284,981	240,103
Redundancy Costs	12,438	77,445
	5,922,150	5,601,087

	2026	2025
The average number of staff employed by Homeless Link during the year	102	98

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For the year ended 31 March 2026

11 Analysis of staff costs, trustees' remuneration and expenses and the cost of key management personnel (continued)

The number of employees whose emoluments amounted to over £60,000 in the year were as follows:

£60,000 -£69,999	6	6
£70,000 -£79,999	2	1
£80,000 -£89,999	1	2
£90,000-£99,999	1	1
£110,000-£119,999	1	1

	2026	2025
Employer's pension costs attributed to employees paid over £60,000 were:	£124,448	£57,216

Homeless Link has purchased indemnity insurance in respect of the trustees and officers.

No Homeless Link trustee was paid or received any other benefits from employment with Homeless Link in the year (2025: nil). Neither did any trustee receive payment for professional or other services supplied to Homeless Link in the year (2025: nil).

Homeless Link reimbursed 2 (2025: nil) trustees' travel and accommodation expenses for meetings in the year as follows:

2026	2025
£77	£0

The key management personnel of Homeless Link comprise the trustees, the Chief Executive Officer, Deputy Chief Executive Officer, Director of Social Change, Director of Sector Development, Director of Finance and Resources and Director of In-Form.

The total employee benefits for the key management personnel were £598,175 (2025: £551,750).

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For the year ended 31 March 2026

12 NET MOVEMENT IN FUNDS

Net income/(expenditure) for the year is stated after charging	2026	2025
	£	£
Audit Fee	12,073	12,770
Non-audit services	2,400	2,200
Depreciation	447,975	322,598
Operating lease rentals	150,127	86,242

13 TANGIBLE AND INTANGIBLE FIXED ASSETS

CHARITY	Leasehold Improvement	Computer Equipment	Fixtures and Equipment	Total Tangible Fixed Assets
	£	£	£	£
Cost				
At 01 April 2025	58,718	348,948	58,141	465,807
Additions	-	52,023	-	52,023
Disposals	-	-	-	-
At 31 March 2026	58,718	400,971	58,141	517,830
Depreciation				
At 01 April 2025	44,787	320,318	58,141	423,246
Charge for year	13,931	28,001	-	41,932
Disposals	-	-	-	-
At 31 March 2026	58,718	348,319	58,141	465,178
Net Book Values				
At 31 March 2026	-	52,652	-	52,652
At 31 March 2025	13,931	28,630	-	42,561

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13 TANGIBLE AND INTANGIBLE FIXED ASSETS (continued)

CHARITY	In-Form Development Asset £	Web Design and Systems £	Total Intangible Fixed Assets £
Cost			
At 01 April 2025	1,031,018	175,825	1,206,843
Additions	635,641	-	635,641
Disposals	-	-	-
At 31 March 2026	1,666,659	175,825	1,842,484
Depreciation			
At 01 April 2025	318,015	141,405	459,420
Charge for year	392,339	13,704	406,043
Disposals	-	-	-
At 31 March 2026	710,354	155,109	865,461
Net Book Values			
At 31 March 2026	956,305	20,716	977,021
At 31 March 2025	713,001	34,420	747,421

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For the year ended 31 March 2026

14 INVESTMENTS

	Charity 2026	Charity 2025
	£	£
Homeless Link (Trading) Limited	1	1
Homeless Link Social Investment Ltd	1	1
	2	2

Homeless Link (Trading) Limited is a wholly owned, currently dormant subsidiary of Homeless Link and is incorporated in England and Wales. Its registered office is Minories House, 2-5 Minories, London, England, EC3N 1BJ. This subsidiary is not consolidated as it is not material to the group.

Homeless Link wholly owns a Special Purpose Vehicle (SPV), Homeless Link Social Investment Ltd that provides blended finance to help homelessness organisations support homeless people. The subsidiary is incorporated in England and Wales with registered office at Minories House, 2-5 Minories, London, England EC3N 1BJ. Homeless Link Social Investment Ltd provides unsecured loans and grants of between £25k and £150k repayable over a maximum of 4 years. There are no future plans to provide any further loans or grants.

A summary of Homeless Link Social Investment Ltd's accounts are as follows:

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14 INVESTMENTS (continued)

Homeless Link Social Investment Ltd

Profit and Loss Account for the year ended 31 March 2026

	2026	2025
	£	£
Total income	-	323,626
Total expenditure	-	25,036
Net Profit/(Loss)	-	298,590
Transfer to Homeless Link	-	298,590
Profit/(loss) on ordinary activities after taxation	-	-

Homeless Link Social Investment Ltd

Balance Sheet as at 31 March 2026

	2026	2025
	£	£
Long-term Assets		
Debtors: amount falling due after one year	-	-
Current Assets		
Debtors and prepayments	1	1
Cash and bank	-	-
Total current assets	-	-
Creditors: Amounts falling due in one year	-	-
Net current assets	1	1
Long term creditors	-	-
Net Assets	-	-
Ordinary Share Capital	1	1
Owner's Equity	1	1

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For the year ended 31 March 2026

15 DEBTORS AND PREPAYMENTS

	Charity 2026	Charity 2025
	£	£
Trade debtors	2,132,072	2,510,719
Prepayments	1,095,045	1,022,290
Other debtors	52,964	30,900
Accrued income	56,925	110,191
	3,337,006	3,674,100

16 SHORT TERM INVESTMENTS

	01.04.2025	Net Movement during the year	31.03.2026
	£	£	£
COIF Charities Investment Funds Accumulation Units	136,792	(7,766)	129,026

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17 CREDITORS Amounts falling due within one year	Charity 2026 £	Charity 2025 £
Trade creditors	949,462	868,066
Sundry creditors	7,735	4,164
Deferred income	2,580,694	2,972,586
Other tax and social security	416,742	524,485
Accruals	60,474	63,582
	4,015,107	4,432,883

Deferred income analysis

	01.04.2025 £	Net Movement during the year £	31.03.2026 £
In-Form Licensing income	2,467,014	(306,402)	2,160,612
Membership fees	136,799	29,081	165,880
Consultancy	65,760	(38,016)	27,744
Training	118,257	87,912	206,169
Other	184,756	(164,467)	20,289
	2,972,586	(391,892)	2,580,694

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18 MOVEMENT ON FUNDS

	Unrestricted	Restricted	Total
	£	£	£
Opening balances as at 01 April 2025	1,203,145	331,905	1,535,050
Income	10,041,724	874,236	10,915,960
Expenditure	9,550,616	1,029,418	10,580,034
Unrestricted Transfer	(51,666)	51,666	-
Closing balances as at 31 March 2026	1,642,587	228,389	1,870,976

See note 19 for details of restricted funds.

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19 RESTRICTED FUNDS

CHARITY

	Funds at 01.04.2025	Income	Expenditure	Transfer	31.03.2026
	£	£	£	£	£
Capital Capacity Fund	5,809	135,000	145,844	5,035	-
City Bridge Trust	1,327	120,500	129,836	8,009	-
Health and Wellbeing Alliance	-	97,000	99,503	2,503	-
Homelessness Practice Incubation	7,939	126,600	134,539	-	-
No Recourse Project (Lloyds Bank Foundation)	45,739	55,108	75,134	-	25,713
London Homeless Collective	-	46,622	67,604	20,982	-
London Plus Project	-	177,232	192,369	15,137	-
Fidelity	-	116,174	116,174	-	-
Social Investment Fund	271,091	-	68,415	-	202,676
Total Restricted Funds	**331,905**	**874,236**	**1,029,418**	**51,666**	**228,389**

Capital Capacity Fund
Homeless Link received a grant from the Albert Hunt Trust to enable us to grant fund small homelessness charities to do preparatory work on developing capital funding projects for their charities.

City Bridge Trust
City Bridge Trust provided funds to enable the development and launch of a leadership training and coaching programme for homelessness charities in London.

Health and Wellbeing Alliance
This service is funded by the Department of Health and Social Care (DHSC) to facilitate integrated working between the voluntary and statutory sectors and support a two-way flow of information between communities, the Voluntary, Community and Social Enterprise (VCSE) sector and policy leads; and to amplify the voice of the VCSE sector and people with lived experience to inform national policy, promote equality and reduce health inequalities.

Fidelity
Homeless Link received a 3-year grant to improve CRM systems and membership services.

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19 RESTRICTED FUNDS (continued)

No Recourse Project

Funded by Lloyds Bank Foundation and delivered in partnership with NACCOM, this is a strategic policy development project looking to understand the meaningful and practical solutions needed to support Non-UK Nationals with restricted eligibility experiencing homelessness. This project will produce a final roadmap report setting out policy and practice changes needed to improve support, and throughout the process will inform our ongoing engagement with government officials.

Homelessness Practice Incubation

Homeless Link received a 3-year grant from the St Martins in the Fields Charity to incubate emerging and promising practice in the sector and to unlock innovation through a series of capacity building activities.

London Homeless Collective (LHC)

Homeless Link is a member of and the administrator of the London Homeless Collective (LHC), a grouping of 25 of London's homelessness charities working together to raise awareness and funds to end homelessness in London.
We received a grant from the London Community Foundation to cover the costs of running the LHC and raised funds from the public and corporate sources for onward distribution to the members of the LHC.

London Plus Project

Grant aid of £177,232 was receivable in 2025-26 from the London Councils for the PLUS Project (2025: £179,533), funded under Priority 1, Strand 1.4.

Social Investment Fund

The funding to be used to build upon the legacy of the Homeless Link Social Investment Fund which supported organisation in the homeless sector with blended finance loans and grants.

All funds are used to promote the objects of Homeless Link.

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20 RELATED PARTY TRANSACTIONS

As Homeless Link is a membership organisation and our articles of association specify that members will be represented on the Board. As such related party transactions will always arise due to the nature of Homeless Link's activities.

Homeless Link maintains a register of interests for Board and senior management team members and has adopted a conflict of interest policy for Board and staff members. All board and sub-committee meetings include declarations of any conflicts of interests which are managed in accordance with the policy and recorded in the minutes of the meeting. All of the related party transactions below are in accordance with our policies, and made on an arm's length basis, on our normal commercial terms.

Derek Heath is the CEO of Cocoon (Formerly Druglink). They paid membership fees of £601 during the year (2025: £572).

Simon Hewett-Avison is the CEO of Homeless Oxfordshire. They have an In-Form system provided by Homeless Link and were invoiced £22,508 in the year for this (2025: £15,586). They also paid membership, event and training fees of £9,264 during the year (2025: £7,323).

Janice Hughes is CEO by Two Saints. They paid membership and training fees of £23,945 during the year (2025: £28,556). £1,025 balance in the aged debtors at the end of year.

Maria lglesias is employed by Praxis. They paid membership, event and training fees of £1,524 during the year (2025: £4,922). £9,029 due to Praxis in the aged creditors at the end of year. Maria is a trustee of The Magpi Project who used to be a paid member of Homeless Link.

Ellie McNeil is the CEO of You Matter (Formerly YMCA Together). They paid membership, event and training fees of £2,735 during the year (2025: £1,478).

Rick Henderson is on chairperson of Making Every Adult Matter. They paid consultancy fees of £7,570 during the year (2025: Nil). Homeless Link paid for services of £1,840 during the year (2025: £475).

Matt Harrison is on the board of Singlify. Homeless Link paid for services of £7,145 during the year (2025: £6,864).

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20 RELATED PARTY TRANSACTIONS (continued)

Trustees who left during the year:

Angela Lennox is a trustee of Steps. They paid £239 on membership fees.

Adele Duncan worked as a consultant for a fixed term for Phoenix Futures. They paid £1,203 on memberships fees. Adele is a NED of Salvation Army Homes. Salvation Army paid £2,478 on membership fees, £547 training and £255 attending events during the year.

There were no other related party transactions that require disclosure in the year.

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21 ANALYSIS OF NET ASSETS

	Unrestricted	Restricted	2026 Total
	£	£	£
Intangible Fixed Assets	977,021	-	977,021
Tangible Fixed Assets	52,652	-	52,652
Investments	2	-	2
Net current assets	612,912	228,389	841,301
Long term debtors	-	-	-
Long term liabilities	-	-	-
Balances at 31 March 2026	**1,642,587**	**228,389**	**1,870,976**

	Unrestricted	Restricted	2025 Total
	£	£	£
Intangible Fixed Assets	747,421	-	747,421
Tangible Fixed Assets	42,561	-	42,561
Investments	2	-	2
Net current assets	413,162	331,905	745,067
Long term debtors	-	-	-
Long term liabilities	-	-	-
Balances at 31 March 2025	**1,203,146**	**331,905**	**1,535,051**

22 FINANCIAL COMMITMENTS

Commitments under non-cancellable operating leases were as follows:

	2026	2025
Land and Building leases due:	£	£
Within 1 year	102,820	86,242
Between 2 - 5 years	188,503	-
Total	291,323	86,242

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23 TAX STATUS

As a registered charity, Homeless Link falls within the definition of Charitable Company as defined in Part 1, Schedule 6 of Finance Act 2010 and is therefore potentially exempt from taxation of its income and gains.

No tax charge has arisen during the year.

24 ULTIMATE CONTROLLING PARTY

Homeless Link Social Investment Limited and Homeless Link Trading Limited are wholly owned subsidiaries of Homeless Link, which is the ultimate controlling party.

The ultimate controlling party of Homeless Link are the trustees.

25 CAPITAL COMMITMENTS

There were no capital commitments not provided for in the financial statements (2025: None).

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Notes to the financial statements

For the year ended 31 March 2026

26 LONDON ACTIVITIES: LONDON COUNCIL SECTION 37 STATEMENT

Grant aid of £177,232 was received in 2025/26 from London Councils for the PLUS Project, funded under Priority 1, Strand 1.4. The following table illustrates how money was allocated across the partnership and that it has been used for the purposes outlined in the funding agreement:

	Grant Awarded £	Grant Spent £
Lead Partner- Homeless Link	107,131	122,268
Delivery Partner-Shelter	70,101	86,428
	177,232	208,696

Breakdown for Homeless Link as Lead Partner

	Grant Awarded £	Grant Spent £
Staff costs	69,654	80,365
Beneficiary costs	14,595	18,653
Other costs	22,882	23,250
	107,131	122,268

Breakdown for Shelter as Delivery Partner

	Grant Awarded £	Grant Spent £
Staff costs	49,480	70,211
Beneficiary costs	11,605	10,911
Other costs	9,016	5,306
	70,101	86,428

Homeless Link received £177,232 from London Councils for the Plus Project during the financial year ended 31 March 2026 plus an additional £2,301 underspend from the previous year (£179,533).

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Statement of financial activities

Incorporating income and expenditure account

For the year ended 31 March 2025

	Notes	Unrestricted Funds £	Restricted Funds £	2025 Total Funds £
INCOME				
Income from charitable activities				
Statutory income	2	1,543,059	388,780	1,931,839
Trusts and Foundations	3	215,079	313,644	528,723
MEAM Services	4	429,500	295,167	724,667
In-Form	5	4,141,319	-	4,141,319
Membership Services	6	1,883,113	-	1,883,113
Grants Programme	7	159,243	-	159.243
Other income				
Other income	8	311,353	357,422	668,775
Total income		**8,682,666**	**1,355,013**	**10,037,679**
EXPENDITURE				
Expenditure on raising funds				
Fundraising		66,538	-	66,538
Expenditure on charitable activities				
Ending Homelessness		1,496,874	416,294	1,913,168
Research and Development		262,583	434,364	696,947
MEAM		445,475	347,910	793,385
In-Form		3,605,518	-	3,605,518
Membership Services		1,689,710	-	1,689,710
Grants Programme		162,874	-	162,874
Other expenditure		619,714	83,273	702,987
Total expenditure	9 - 10	**8,349,286**	**1,281,841**	**9,631,127**
Net movement in funds for the year		**333,380**	**73,172**	**406,552**
Reconciliation of funds:				
Unrestricted Transfer		32,964	(32,964)	-
Total funds brought forward		1,131,859	291,697	1,423,556
MEAM Transfer of Reserves		(295,058)	-	(295,058)
Total funds carried forward	20	**1,203,145**	**331,905**	**1,535,050**

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What We Do

Homeless Link is the national membership charity for frontline homelessness services. We work to improve services through research, guidance and learning, and campaign for policy change that will ensure everyone has a place to call home and the support they need to keep it.

Homeless Link

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Let's End Homelessness Together

Homeless Link

